
California Franchise Tax Board

Information Directory

Members of the Board

Chair	John Chiang, State Controller
Member	Jerome E. Horton, Chair, State Board of Equalization
Member	Ana J. Matosantos, Director of Finance

Executive Officer Selvi Stanislaus

Website ftb.ca.gov

Automated Telephone Service

FTB's automated telephone system provides services in both English and Spanish to callers with touch-tone telephones. Callers may listen to recorded answers to frequently asked questions about state income taxes, 24 hours a day, seven days a week. Callers may order personal income tax forms, verify the status of their personal income tax refund, check their balance due, and confirm recent payment amounts and dates, 24 hours a day, except 9:45 p.m. Sunday to 12:15 a.m. Monday. Callers may order business entity tax forms 6 a.m. to 10 p.m. weekdays, 6 a.m. to 4:30 p.m. Saturdays.

From within the United States	800.338.0505
From outside the United States	916.845.6500

Homeowner and Renter Assistance

All funding for the HRA program has been exhausted. FTB no longer processes correspondence or pays any claims. We apologize for any inconvenience.

No further information is available concerning this program. If changes occur, this publication will be updated accordingly.

From within the United States	800.868.4171
From outside the United States	916.845.6600

General Toll-Free Telephone Service (Taxpayer Services Center)

Telephone assistance is available year-round from 8 a.m. to 5 p.m. weekdays, except state holidays. We may modify these hours without notice to meet operational needs.

From within the United States	800.852.5711
From outside the United States	916.845.6500

Assistance for Persons with Disabilities

Persons with hearing or speech impairments:

From TTY/TDD	800.822.6268
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Tax Practitioner Services

✓ Hotline	916.845.7057
✓ Hotline (Fax)	916.845.9300
✓ e-file	916.845.0353

Where to Call or Write

If an address is not shown, use:

UNIT NAME
FRANCHISE TAX BOARD
PO BOX 1468
SACRAMENTO CA 95812-1468

A

Accounting Period/Method Change 800.852.5711
Change of Accounting Method/Period
Franchise Tax Board
PO Box 1998
Rancho Cordova CA 95741-1998
Application for Revivor 916.845.7033
Audit Division
Go to **ftb.ca.gov** and search for **Management Team Directory**

B

Bankruptcy, Personal Income Tax 916.845.4750
Fax 916.845.9799
(Personal Income Tax - Chapters 7, 11, and 13)
Bankruptcy, PIT MS A340
Franchise Tax Board
PO Box 2952
Sacramento CA 95812-2952
Bankruptcy, Business Entities 916.845.4750
Fax 916.845.9799
(Business Entities - Chapters 7 and 11)
Bankruptcy, BE MS A345
Franchise Tax Board
PO Box 2952
Sacramento CA 95812-2952
Business Entities Filing Enforcement 800.478.7194
Email: filing.enforcement@ftb.ca.gov

C

City Business Tax Program - Data Exchange
Email: LocalGovtLiaison@ftb.ca.gov
ACD 916.845.6304
Claims for Refund 800.852.5711
Collections
Business Entities
Collection Contact Center 888.635.0494
or
Corporations 916.845.7033
Exempt Corporations 916.845.7163
Partnerships 916.845.7165
Limited Liability Corporations (LLC) . 916.845.7166

Personal Income Tax
Practitioner Hotline 916.845.7057
Hotline Fax 916.845.9300
Collection Contact Center 800.689.4776
916.845.4470

Account Recovery and Resolution
Team (ARRT) MS A411
ACD 916.845.7065 or 888.382.3707
Fax 916.845.0566
PO Box 2952
Sacramento CA 95812-2952
Court-Ordered Debt Collections 916.845.4064
Court-Ordered Debt Collections
Franchise Tax Board
PO Box 1328
Rancho Cordova CA 95741-1328

Industrial Health and Safety
Debt Collections 916.845.7222
Industrial Health and Safety Collections MS A112
Franchise Tax Board
PO Box 1146
Rancho Cordova CA 95741-1146

Vehicle Registration Debt
Collections (DMV) 888.355.6872
916.845.6872

Vehicle Registration Collections
Franchise Tax Board
PO Box 419001
Rancho Cordova CA 95741-9001

D

Data Exchange Production Services 916.845.3778
Decedents, General Information 916.845.3048
Deductible Dividends, Percent of 916.845.4138
Disclosure Section 916.845.3226
Dishonored Checks, Status of 800.338.0505

E

Economic and Statistical Research Bureau . 916.845.3400
Tax Measurement Research Section . . 916.845.4002
Statistical Research Section 916.845.5273
Tax Policy Research Section 916.845.7103
Fax 916.845.5472
Education and Outreach 916.845.7565
e-Programs Customer Service 916.845.0353
Email: e-file@ftb.ca.gov
e-file 916.845.0353
EFT 916.845.4025
Fax 916.845.0287
e-Programs Customer Service MS F284
Franchise Tax Board
PO Box 1468
Sacramento CA 95812-1468

Where to Call or Write

Equal Employment Opportunity 916.845.3651
Estate Income Tax Clearance Certificate . . . 916.845.4210
Estates, General Information 800.852.5711
Exempt Organizations/Status/
Applying for 916.845.4171



Federal and State Special Audit Section . . . 916.845.4028
Fax 916.843.2269
RAR/VOL MS F310
Franchise Tax Board
PO Box 1998
Rancho Cordova CA 95741-1998

Filing Enforcement Notice Information
Email: filing.enforcement@ftb.ca.gov
Personal Income Tax 866.204.7902
Fax 916.855.5646
Business Entities Tax 866.204.7902
Fax 916.843.6169
Filing Enforcement Fax 916.855.5646

Financial Institution Data Match 916.845.6304
FIDM MS A181
Franchise Tax Board
PO Box 460
Rancho Cordova CA 95741-0460

Fraud (to report tax fraud)
Tax Informant Hotline 800.540.3453
Go to **ftb.ca.gov** and search for **fraud**.



Head of Household 800.555.4005
Homeowner and Renter Assistance
From within the United States 800.868.4171
From outside the United States 916.845.6600
Human Resources 916.845.3650



Information Returns 916.845.6304
Innocent Spouse Program 916.845.7072
Innocent Joint Filer Program MS A452
Franchise Tax Board
PO Box 2966
Rancho Cordova CA 95741-2966
Installment Agreements 800.689.4776
Personal Income Tax 800.689.4776
916.845.4470
Business Entities Tax 888.635.0494
916.845.7033

Interagency Intercept
From within the United States 800.852.5711
From outside the United States 916.845.6500

Investigations 916.845.4037
Involuntary Conversions, Ext./Time 800.852.5711
IRS Reporting/Tax Examination Change . . . 916.845.4028
Fax 916.843.2269

RAR/VOL MS F310
Franchise Tax Board
PO Box 1998
Rancho Cordova CA 95741-1998



Legal Rulings/Notices (requests for) 916.845.3306
Legal Division
Franchise Tax Board
PO Box 1720
Rancho Cordova CA 95741-1720

Legislation, Obtain a Specific Bill

leginfo.ca.gov
Legislative Bill Room
State Capitol Rm B-32
Sacramento CA 95814

Legislation, Policy/Administrative
Issues 916.845.4326

Letter of Good Standing (request for) 800.852.5711

Liens Program 916.845.4350
Fax 916.845.4389
PO Box 2952
Sacramento CA 95812-2952



Mortgage Interest Filing Enforcement 800.262.0512



News Media 916.845.4800



Offers in Compromise 916.845.4787



Personal Income Taxes 800.852.5711
Political Reform Audit 916.845.4834
Power of Attorney (Fax) 916.843.5440
Power of Attorney
Franchise Tax Board
PO Box 2828
Rancho Cordova CA 95741-2828

Where to Call or Write

Procurement (for questions on data exchanges or to initiate an interagency agreement)

Email: DRSIA@ftb.ca.gov

Data Resources and Services Unit. 916.845.6304

Protest Section (Fax) 916.364.2754

Protest Control Desk MS F340

Franchise Tax Board

PO Box 1286

Rancho Cordova CA 95741-1286

Public Records Act 916.845.3226

Disclosure Office MS A181

Franchise Tax Board

PO Box 1468

Sacramento CA 95812-1468



Regulations

Administration/Status 916.845.3306

Research, Economic and Statistical – See Economic

Returns, Request for Copies (Prior Years)

Personal Income Tax 916.845.5375

Business Entity Tax 916.845.5116

Data Storage

Franchise Tax Board

PO Box 1570

Rancho Cordova CA 95741-1570

Revivor/Restoration 916.845.7033



S Corporation – Termination of

S Corporation Election. 800.852.5711

Franchise Tax Board

PO Box 942857

Sacramento CA 94257-0540

Secretary of State

sos.ca.gov

Corporation Status. 916.657.5448

Corporate Name Availability. 916.657.5448

Corporate Officers. 916.657.5448

Secretary of State

1500 11th Street

Sacramento CA 95814

Settlement Bureau 916.845.4891

Fax 916.845.4747

Settlement Bureau MS A270

Franchise Tax Board

PO Box 3070

Rancho Cordova CA 95741-3070

Small Business Liaison 916.845.4669

Fax 916.845.5047

Speakers' Bureau

Email: speakersbureau@ftb.ca.gov

(Requests for speakers) 916.845.7565

Speakers' Bureau MS F280

Franchise Tax Board

PO Box 520

Rancho Cordova CA 95741-0520

Suspended Corporation 916.845.7033



Tax Forms

Download forms at **ftb.ca.gov**

Order forms by phone: 800.338.0505

Mail: Tax Forms Request

Franchise Tax Board

PO Box 307

Rancho Cordova CA 95741-0307

Tax Informant Hotline 800.540.3453

Go to **ftb.ca.gov** and search for **fraud**.

Tax News

Email: taxnews@ftb.ca.gov

Tax News Editor MS F280

Franchise Tax Board

PO Box 1468

Sacramento CA 95812-1468

Tax Practitioner Hotline 916.845.7057

Fax 916.845.9300

Tax Shelter Hotline 916.845.4300

Email: taxshelter@ftb.ca.gov

Go to **ftb.ca.gov** and search for **Shelter Hotline**.

Taxpayers' Rights Advocate

Advocate Hotline 800.883.5910

Fax 916.843.6022

Executive and Advocate Services MS A381

Franchise Tax Board

PO Box 157

Rancho Cordova CA 95741-0157

Trusts, General Information. 800.852.5711

Where to Call or Write



Voluntary Disclosure Program 916.845.4476

Mail application to:

(U.S. Mail)

State of California

Voluntary Disclosure

Program MS F180

Franchise Tax Board

PO Box 1779

Rancho Cordova CA 95741

(Private Express Mail Carriers such as Federal
Express, United Parcel Service, DHL)

State of California

Voluntary Disclosure

Program MS F180

Franchise Tax Board

9646 Butterfield Way

Sacramento CA 95827

Voluntary RAR Program 916.845.4028

Fax 916.843.2269

RAR/VOL MS F310

Franchise Tax Board

PO Box 1998

Rancho Cordova CA 95741-1998



Water's-Edge 916.845.3940

PO Box 1779

Rancho Cordova CA 95741-1779

Water's-Edge Elections/Termination 916.845.5568

PO Box 1779

Rancho Cordova CA 95741-1779

Withholding Services and Compliance

(Nonresident, real estate, or backup withholding
information and questions)

Email: wscs.gen@ftb.ca.gov

From within the United States **888.792.4900**

From outside the United States 916.845.4900

Fax your forms 916.845.9512

Withholding Services and Compliance MS F182

Franchise Tax Board

PO Box 942867

Sacramento CA 94267-0651